

REPUBLIC OF RWANDA



MINISTRY OF HEALTH
EASTERN PROVINCE
NGOMA DISTRICT
KIBUNGO REFERRAL HOSPITAL
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KIBUNGO HOSPITAL SERVICES CHARTER

KIBUNGO HOSPITAL



I. OVERVIEW

Kibungo Hospital is Public Hospital under upgrading to National Referral Hospital. It is approximately at 100 km from Kigali in the Eastern Province, Ngoma, Kibungo sector, Karengé cell, Amahoro village near the main road Kigali-Rusumo about 5 km on the right way from Kibungo round about.

Kibungo Hospital established as a dispensary in 1932 by Government of Rwanda, it became a rural hospital in 1935. Then, it has been extension in 1984 and the second extension done in 1992 with Chinese cooperation. Its inauguration occurred in 1997 by Minister of health.

II. VISION, MISSION AND GOALS

➤ Hospital vision

Kibungo Hospital will be a Hospital of Excellence through provision of high quality health care in all activities performed that complies with international standards”

➤ Hospital Mission

Kibungo Hospital is committed to providing the highest quality of healthcare, technical support to health facilities of catchment area and collaborating with the national and international community to improve the health status of the population, thereby enhancing the general well-being of the population.

➤ Hospital Values

Kibungo Hospital strives to be a center of excellence by :

1. High quality health services.
2. Commitment to work.
3. Integrity and innovation

➤ Hospital Goals

1. To provide affordable, cost-effective, and efficient health care services to the people of Rwanda and internationally.
2. Provide the highest level of healthcare based on international written standards and evidence- based medicine.
3. To be the primary center for excellence in clinical skills development and hospital management education.
4. To be a model for other hospitals in **Rwanda**.

III. SERVICES OFFERED

KIBUNGO Hospital provides services divided into three types including an ambulatory service within the Outpatient Department (OPDs), inpatient services and emergency services as follow:

1. Ambulatory

- OPD services: Consultations (including complicated cases not managed at HCs)
- Physiotherapy and acupuncture
- Dental services
- Ophthalmology: General ophthalmology
- Reproductive Health: Family planning
- Minor surgery
- Gender based Violence (GBV)

2. Inpatient

- Emergency & critical care services
- Internal Medicine services (male and female)
- Gynecology-obstetric services
- Neonatology service
- Pediatric services
- Nutrition rehabilitation
- Psychiatry nursing care
- Surgery department (orthopedic and general surgery)
- MDR-TB (Only offered at Kibungo hospital in Eastern Province)

3. Paraclinical and support Services

- Laboratory services (including chemistry, hematology, blood bank,...)
- Imaging services (including CT-scan, X-rays,...)
- Ambulance services
- Incineration services
- Mortuary mortuary
- Mentorship of health centers

By:

Dr NAMANYA William
Hospital Director