

**IMBONERAHAMWE YA SERIVISI ZITANGWA N'INZEGO Z'IBANZE**

**KAMENA 2018**

**SERIVISI ZITANGIRWA KU RWEGO RW'AKAGARI**

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## **ISHINGIRO N'IKIGAMIJWE N'IYI NYANDIKO**

Iyi nyandiko ishingiye ku ihame ryo gutanga serivisi nziza ku baturage ku rwego rw'Akagari. Akagari ni rumwe mu nzego z'imitgekere y'Igihugu cy'u Rwanda. Inshingano z'Akagari zigenwa n'Itegeko N° 87/2013 ryo ku wa 11/09/2013 rigena imitunganyirize n'imikorere y'inzego z'imitgekere y'Igihugu zegerejwe abaturage.

Iyi nyandiko izifashishwa nka bumwe mu buryo bwo kunoza imitangire myiza ya serivisi. Izafasha abatanga n'abahabwa serivisi kugira imyumvire imwe ku mitangire inoze ya serivisi. Ibyo bizatuma Abaturage bamanya neza urutonde rwa serivisi bahabwa ku rwego rw'Akagari, aho serivisi itangirwa, n'umukozi cyangwa abakozi babishinzwe, ibyo usaba serivisi agomba kuba yujuje, igihe agomba kuba yayiherewe cyangwa yasubirijwe ibyo yifuza ku buyobozi, n'uburyo yakoresha kugira ngo amenyekanishe ko atishimiye serivisi yahawe.

Guhabwa serivisi nziza kandi ku gihe ni uburenganzira bw'Umuturage ige yujuje ibisabwa. Akagari kagomba kubahiriza ibikubiye muri iyi nyandiko, guhora gashishikajwe n'uko serivisi zihabwa abaturage zarushaho kunoga no kumenyekanisha impinduka zakozwe kuri iyi nyandiko zigamije korohereza Abaturage guhabwa serivisi.

Iyo utishimiye ubufasha wahawe ushobora kubimenesha inzego zisumbuye (Umurenge cyangwa Akarere). Hari kandi andi makuru waba ukeneye arenze ibikubiye muri iyi nyandiko, wayabaza ku biro by'Akagari, Umurenge, cyangwa ukayasanga ku rubuga rwa interineti rw'Akarere

# IMBONERAHAMWE YA SERIVISE ZITANGWA N'INZEGO Z'IBANZE

## SERIVISE ZITANGIRWA KU KAGARI

### a) Gusaba icyemezo cy'abasaba urushushya rwo kujya mu mahanga

1) <b>Uhabwa iyi serivise</b>	Umuturage wese utuye mu Kagali
2) <b>Umukozi ubishinzwe</b>	Umunyabanga nshingwabikorwa w'Akagali
3) <b>Ibisabwa</b>	<p><b>Ku bantu bakuru</b></p> <ul style="list-style-type: none"> <li>• Kwishyura amafaranga 1,500 kuri konti y'Akarere</li> <li>• Ifoto imwe y'amabara ifite inyuma h'umweru</li> <li>• Kwerekana Irangamumuntu cyangwa icyemezo gitangwa n'Umurenge cy'uko yabuze</li> </ul> <p><b>Ku bana bari munsi y'imyaka 16</b></p> <ul style="list-style-type: none"> <li>• Icyemezo cy'amavuko</li> <li>• Icyemezo cy'uko ababyeyi bashakanye gitangwa n'umurenge</li> <li>• Kopi y'indangamuntu z'ababyeye</li> <li>• Icyemo cy'uko umuntu ari ingaragu igihe batasezeranye</li> <li>• Inyando yemera umwana wabyawe ku mugore utari uwisezsрано</li> </ul>
4) <b>Inzira binyuramo</b>	<ul style="list-style-type: none"> <li>• Usaba iyi serivise agomba kuza ku biro by'Akagali mu masaha y'akazi</li> <li>• Icyemezo cyuzurizwa ku biro by'Akagari kigasinywaho n'Umunyamabanga Nshingwabikorwa w'Akagali, igihe adahari cyigasinywa n'uwamusigariyeho.</li> <li>• Iyo icyememezo kimaze gusinywa, uwagihawe ahita ajya ku biro bireba abinjira n'abasohoka mu gihugu (Migration Office)</li> </ul>
5) <b>Izindi nzego unyuramo</b>	Ibiro bishinzwe abinjira n'abasohoka mu gihugu (Migration Office)
6) <b>Amafaranga yishyurwa</b>	Kwishyura 1.500 Frw kuri konti y'Akarere
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Iyo ibisabwa byose byuzuye, icyemezo gitangwa uwo munsi.

### b) Kwakira no gukemurirwa ibibazo

1) <b>Uhabwa iyi serivise</b>	Umuntu wese utuye mu Kagali ufiti ikibazo yifuza ko cyakemurwa n'Akagali
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari, cgangwa uwamusigariyeho
3) <b>Ibisabwa</b>	Ikibazo kibanza gushyikirizwa Umudugudu. Iyo kidakemutse, Umudugudu wandika uko byagenze mu Ikayi y'Umudugudu, ukacyohereza ku kagali, cyakora iyo ari ikibazo cyihutirwa

	cyangwa kijyanye n'umutekano, Akagali kagikemura ako kanya. Iyo Akagali katagikemuye ako kanya gikemurirwa mu Nteko y'abaturage, kinaniranye mu Nteko y'abaturage cyohererzwa ku rwego bireba.
4) <b>Inzira binyuramo</b>	Kuza ku biro by'Akagari witwaje Ikayi y'Umudugudu yanditsemo uko Umudugudu wakemuye icyo kibazo.
5) <b>Izindi nzego unyuramo</b>	Umudugudu
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00, n'igihe cyose byaba ari mu kaga byihutirwa
8) <b>Igihe ntarengwa</b>	Biterwa n'uko ikibazo giteye, iriko iyo bishoboka gikemurwa uwo munsi

**c) Kurangirizwa urubanza n'izindi mpapuro ziriho kashe mpuruza**

1) <b>Uhabwa iyi serivise</b>	Umuntu wese utuye mu Kagali ufite impapuro z'imyanzuro y'urubanza rwaciwe n'Abunzi cyangwa Inkiko Gacaca ziriho Kashe Mpuruza
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagali
3) <b>Ibisabwa</b>	Impapuro z'imyanzuro y'urubanza ziriho kashe mpuruza
4) <b>Inzira binyuramo</b>	Gushyikiriza Umunyabanga Nshingwabikorwa w'Akagali impapuro z'imyanzuro y'urubanza ziriho kashe mpuruza
5) <b>Izindi nzego unyuramo</b>	Ntazo
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Imyanzuro y'urubanza imenyeshwa urundi ruhande mu gihe kitarenze icyumweru, igashyirwa mu bikorwa n'Umunyabanga Nshingwabikorwa w'Akagali mu gihe kitarenze iminsi cumi n'itanu (15) kuva ku igihe urundi ruhande rwabimenyesherejwe. Gushyira mu bikorwa imyanzuro y'urubanza ntibishobora kurenza amezi atatu (3).

**d) Icyemezo cy'abashaka kwiyandikisha gusaba indangamuntu bwa mbere**

1) <b>Uhabwa iyi serivise</b>	Umwenebihugu wese afite imyaka cumi n'itandatu (16) utuye mu Kagali
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagali
3) <b>Ibisabwa</b>	Inyandiko yerekana itariki y'amavuko Ifishi y'urukingo Icyemezo cyatanzwe n'umukuru w'Umudugudu
4) <b>Inzira binyuramo</b>	Umwenebihugu wese ufite imyaka cumi n'itandatu (16) utuye mu Kagali agomba kwiyandikisha kugirango ahabwe indangamuntu. Akagari kamuha inyandiko ajyana kwa ku mukozi ushinzwe Irangamimerere ku Murende. Umurende umushyira ku rutonde rw'abasaba indangamuntu bwa mbere, nawo ukarutanga kuri NIDA ari nayo imenyesha umunsi wo gufotora. Iyo indangamuntu zibonetse zitangirwa ku murende.

5) <b>Izindi nzego unyuramo</b>	Ubuyobozi bw'Umudugudu n'Umurenge
6) <b>Amafaranga yishyurwa</b>	Hishyurwa amafaranga magana tanu (500) akishyurwa kuri konti y'Irangamuntu.
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byuzuye

e) Gukora urutonde rw'abaturage hashingiwe ku cyiciro cy'ubudehe

1) <b>Uhabwa iyi serivise</b>	Abaturage bose
2) <b>Umukozi ubishinzwe</b>	Ushinzwe Imibereho Myiza, Ubukungu n'Iterambere (SEDO)
3) <b>Ibisabwa</b>	- Ntacyo
4) <b>Inzira binyuramo</b>	<ul style="list-style-type: none"> <li>- SEDO afasha abagize Komite y'Umudugudu gushyira abaturage mu byiciro. Ibi bikorwa n'abaturage kandi ku rwego rw'umudugudu</li> <li>- Akagari n'umurenge babika amakuru ajyanye n'ibyiciro by'ubudehe bya buri rugo</li> </ul>
5) <b>Izindi nzego unyuramo</b>	Komite y'Ubudehe ku rwego rw'Umudugudu, Umurenge
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Igihe cyateganyijwe cyo gushyira abaturage mu byiciro
8) <b>Igihe ntarengwa</b>	Uwo munsi

f) Gutegura urutonde rw'abatishoboye

1) <b>Uhabwa iyi serivise</b>	Umuntu <b>wese</b> uri mu cyiciro cya mbere n'icya kabiri cy'Ubudehe (hashingiwe ku rutonde rw'ibyiciro by'ubudehe)
2) <b>Umukozi ubishinzwe</b>	Ushinzwe Imibereho Myiza, Ubukungu n'Iterambere (SEDO)
3) <b>Ibisabwa</b>	Kuba uri mu cyiciro cya mbere. Ku badafite icyiciro, cyangwa bashyizwe mu cyiciro kitari cyo, Inama y'Umudugudu iraterana ikemeza icyiciro cyabo.
4) <b>Inzira binyuramo</b>	Ushaka iyi servise ajya ku Kagari, bakagenzura kuri lisiti z'Ubudehe icyiciro yanditsemo, hanyuma agashyirwa ku rutonde rw'abatishoboye kandi agahabwa icyemezo cy'uko atishoboye.
5) <b>Izindi nzego unyuramo</b>	Komite y'Umudugudu
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byuzuye

**g) Gusaba icyemezo cy'uko umuntu yapfuye**

1) <b>Uhabwa iyi serivise</b>	Umuntu utuye mu Kagari ukeneye iki cyemezo
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari cgaangwa umusimbura
3) <b>Ibisabwa</b>	Icyemezo cy'Umudugudu (ku uwaguye mu rugo; uwaguye mu bitaro ahita ajyana icyemezo cya muganga wemewe na Leta ku Murenge)
4) <b>Inzira binyuramo</b>	Iyo umuntu yaguye mu rugo ruri muri uwo \mudugudu , Umudugudu wemeza urwo rupfu mu nyandiko. Iyo nyandiko yemezwa n'Akagari ikajyanwa ku Murenge kugirango bahabwe icyemezo.
5) <b>Izindi nzego unyuramo</b>	Umudugudu
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byuzuye

**h) Gukora ubuvugizi bwo gufasha abatishoboye mu buryo butandukanye**

1) <b>Uhabwa iyi serivise</b>	Umuntu wese uri mu cyiciro cya mbere n'icya kabiri cy'Ubudehe ufite ikibazo cyihutirwa gikeneye ubufasha
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	Kuba uri mu cyiciro cya mbere n'icya kabiri cy'Ubudehe
4) <b>Inzira binyuramo</b>	Ubufasha butangwa mu buryo bwo Kuremera utishoboye, hashakwa inkunga mu baturage (mutiweri, umuganda wo kubaka, etc.) Umudugudu ufasha guhitamo abatishoboye kurusha abandi no gukusanya inkunga.
5) <b>Izindi nzego unyuramo</b>	Komite y'Umudugudu
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Biterwa n'uko ikibazo giteye, ariko bishobora gufata ukwezi kumwe iyo ari Kuremera utishoboye. Ku bundi bufasha, ikibazo gishyikirizwa Umurenge uwo munsi.

**i) Icyemezo cy'uko umuntu yabuze ibyangombwa n'izindi mpapuro**

1) <b>Uhabwa iyi serivise</b>	Umuntu wataye ibyangombwa n'izindi mpapuro
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari cgangwa uwamusigariyeho.
3) <b>Ibisabwa</b>	Ikayi y'Umudugudu itanga amakuru kuri icyo kibazo Kwitwaza ifoto ngufi
4) <b>Inzira binyuramo</b>	Icyemezo gitangwa n'akagari gihita kijyanwa ku biro bya Polisi igakoro Icyemezo cy'uko ibyangombwa cyangwa impapuro zabuze.
5) <b>Izindi nzego unyuramo</b>	Polisi

6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi

**j) Kumenyesha uwaburanye adahari imyanzuro y'urukiko**

1) <b>Uhabwa iyi serivise</b>	Umuntu wese urebwa n'urubanza rwaburanishijwe n'Abunzi adahari
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	Impapuro z'imyanzuro y'urubanza
4) <b>Inzira binyuramo</b>	Ibi bikorwa iyo urubanza rwaburanishijwe uwo bireba adahari, kandi akaba yarahamagawe n'inteko y'abunzi inshuro ebyiri akanga kwitaba. Amenyeshwa imyanzuro y'urukiko mu minsi 10. Umuyobozi w'akagari amusanga aho atuye agasinyira ko imyanzuro y'urubanza ayibonye.
5) <b>Izindi nzego unyuramo</b>	Ntazo
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo bireba agomba kubimenyeshwa mu gihe kitarenze iminsi icumi

**k) Gusinyisha inzandiko z'abahamagajwe n'inkiko**

1) <b>Uhabwa iyi serivise</b>	Umuntu wese bireba
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	Impapuro zitumira kwitaba urukiko
4) <b>Inzira binyuramo</b>	Umuhesha w'inkiko (umuyobozi w'akagari) niwe ujya gusinyisha uregwa, yamubura agasinyisha umugore/umugabo, cyangwa umwana ufite imyaka 18 kuzamura.
5) <b>Izindi nzego unyuramo</b>	Ntazo
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo bireba agomba kubimenyeshwa mu gihe kitarenze iminsi umunani (8)

**l) Icyemezo gisaba icyemezo cyo kuba Utuye**

1) <b>Uhabwa iyi serivise</b>	Umuntu wese utuye mu Kagari
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	Icyemezo cy'umudugudu Indangamuntu
4) <b>Inzira binyuramo</b>	Ushaka iki cyemezo ajya ku kagari yitwaje indangamuntu n'icyemezo cy'Umudugudu. Iki cyemezo ugihabwa bagaragaza ko utuye n' abantu bakuzi mu mudugudu. Icyemezo uhabwa ukijyana ku murenge.
5) <b>Izindi nzego unyuramo</b>	Umudugudu, Umurenge

6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byuzuye

**m) Icyemezo gihesha icyangombwa cy'umutungo**

1) <b>Uhabwa iyi serivise</b>	Umuntu wese utuye mu Kagari ukeneye iki cyemezo
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	Icyemezo cy'umudugudu Indangamuntu
4) <b>Inzira binyuramo</b>	Iki cyemezo gitangwa ku mutungo utimukanwa. Ugisaba ajya ku kagari ubwe. Akagari kagenzura ko umutungo ari uwe koko kandi utagurishijwe. Icyemezo cya nyuma ugihabwa n'umurenge.
5) <b>Izindi nzego unyuramo</b>	Umudugudu, Umurenge
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byuzuye

**n) Icyemezo cy'uwacitse ku icumu**

1) <b>Uhabwa iyi serivise</b>	Umuntu wese wacitse ku icumu rya Jenoside yakorewe Abatutsi ukeneye iki cyemezo
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	Icyemezo cy'umudugudu na comite y'abacitse ku icumu rya Jenoside, Indangamuntu
4) <b>Inzira binyuramo</b>	Komite y'abacitse ku icumu mu kagari yuzuza kandi igasinya icyemezo cyabigenewe, Umunyamabanga Nshingwabikorwa w'Akagari akagisinyaho. Icyemezo ukijyana ku mukozi w'Umurenge ushinzwe imibereho myiza kikemezwa bwa nyuma.
5) <b>Izindi nzego unyuramo</b>	Komite y'abacitse ku icumu rya Jenoside yakorewe Abatutsi, Umurenge
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byuzuye

**o) Icyemezo gihabwa umugore utwite ujya kwipimisha atabana n'umugabo**

1) <b>Uhabwa iyi serivise</b>	Umukobwa utwite ariko atarashaka ukeneye kwipimisha inda no kwivuza kwa muganga.
2) <b>Umukozi ubishinzwe</b>	Umunyabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	Ikayi y'Umudugudu yanditsemo uko ikibazo giteye n'Ushinzwe Ubuzima mu mudugudu.

4) <b>Inzira binyuramo</b>	Uza ku kagari. Icyemezo gitangwa akagari kamaze kugenzura ko amakuru atangwa ari yo. Ushinzwe ubuzima mu mudugudu ashobora kumuherekeza kwa muganga.
5) <b>Izindi nzego unyuramo</b>	Umudugudu, Kwa muganga
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi

**p) Icyemezo gihesha icyemezo cy'ubupfakazi (attestation de veuvage)**

1) <b>Uhabwa iyi serivise</b>	Umuntu wapfakaye
2) <b>Umukozi ubishinzwe</b>	Umunyamabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	<ul style="list-style-type: none"> <li>- Indangamuntu</li> <li>- Icyemezo cy'uko umuntu yasezeranye</li> <li>- Icyemezo cy'umudugudu igihe yapfiye mu rugo cg icyemezo cyo kwa muganga igihe yapfiye kwa muganga</li> </ul>
4) <b>Inzira binyuramo</b>	Icyemezo uhabwa ukijyana ku murenge
5) <b>Izindi nzego unyuramo</b>	Umudugudu, Umurenge
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byubahirijwe

**q) Icyemezo cy'uko utuye mu kagari**

1) <b>Uhabwa iyi serivise</b>	Umuntu utuye mu kagari
2) <b>Umukozi ubishinzwe</b>	Umunyamabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	<ul style="list-style-type: none"> <li>- Indangamuntu cyangwa Pasiporo</li> <li>- Icyemezo cy'Umudugudu</li> </ul>
4) <b>Inzira binyuramo</b>	Kuza ku kagari witwaje ibisabwa
5) <b>Izindi nzego unyuramo</b>	Umudugudu
6) <b>Amafaranga yishyurwa</b>	Ntayo
7) <b>Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
8) <b>Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byubahirijwe

### Izibagiranye

1. Icyemezo cyo gusaba aho gushyingura

1) <b>Uhabwa iyi serivise</b>	Umuntu utuye mu kagari
2) <b>Umukozi ubishinzwe</b>	Umunyamabanga Nshingwabikorwa w'Akagari
3) <b>Ibisabwa</b>	

<b>4) Inzira binyuramo</b>	Kuza ku kagari
<b>5) Izindi nzego unyuramo</b>	Umudugudu
<b>6) Amafaranga yishyurwa</b>	Ntayo
<b>7) Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
<b>8) Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byubahirijwe

## 2. Icyemezo cyo guhagarika ubucuruzi

<b>1) Uhabwa iyi serivise</b>	Umuntu utuye mu kagari
<b>2) Umukozi ubishinzwe</b>	Umunyamabanga Nshingwabikorwa w'Akagari
<b>3) Ibisabwa</b>	
<b>4) Inzira binyuramo</b>	Kuza ku kagari
<b>5) Izindi nzego unyuramo</b>	Umudugudu
<b>6) Amafaranga yishyurwa</b>	Ntayo
<b>7) Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
<b>8) Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byubahirijwe

## 3) Icyemezo cyo kubonana n'ufunze kubera ibibazo byo mu muryango

<b>1) Uhabwa iyi serivise</b>	Umuntu utuye mu kagari
<b>2) Umukozi ubishinzwe</b>	Umunyamabanga Nshingwabikorwa w'Akagari
<b>3) Ibisabwa</b>	
<b>4) Inzira binyuramo</b>	Kuza ku kagari
<b>5) Izindi nzego unyuramo</b>	Umudugudu
<b>6) Amafaranga yishyurwa</b>	Ntayo
<b>7) Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
<b>8) Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byubahirijwe

## 4) Icyemezo cy'igihe umuntu amaze mu Mujyi wa Kigali (immigration)

<b>1) Uhabwa iyi serivise</b>	Umuntu utuye mu kagari
<b>2) Umukozi ubishinzwe</b>	Umunyamabanga Nshingwabikorwa w'Akagari
<b>3) Ibisabwa</b>	
<b>4) Inzira binyuramo</b>	Kuza ku kagari

<b>5) Izindi nzego unyuramo</b>	Umudugudu
<b>6) Amafaranga yishyurwa</b>	Ntayo
<b>7) Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
<b>8) Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byubahirijwe

5).Icyemezo cy'uko umwana yavukiye mu rugo

<b>1) Uhabwa iyi serivise</b>	Umuntu utuye mu kagari
<b>2) Umukozi ubishinzwe</b>	Umunyamabanga Nshingwabikorwa w'Akagari
<b>3) Ibisabwa</b>	
<b>4) Inzira binyuramo</b>	Kuza ku kagari
<b>5) Izindi nzego unyuramo</b>	Umudugudu
<b>6) Amafaranga yishyurwa</b>	Ntayo
<b>7) Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
<b>8) Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byubahirijwe

- 6) Icyemezo cy'imyitwarire (bonne conduite) ( kureba ko uhabwa iki cyemezo amaze igihe kinini [nk'amezi atandatu] muri iyo fasi gihabwe igihe kimara kitarenze ukwezi (debate)

Kwita kuri kopi y'icyangombwa gisigara kucyo yasinye kigashyingurwa kugira ngo igihe havutse ikibazo agaragaze icyo yashingiyeho

<b>1) Uhabwa iyi serivise</b>	Umuntu utuye mu kagari
<b>2) Umukozi ubishinzwe</b>	Umunyamabanga Nshingwabikorwa w'Akagari
<b>3) Ibisabwa</b>	
<b>4) Inzira binyuramo</b>	Kuza ku kagari
<b>5) Izindi nzego unyuramo</b>	Umudugudu
<b>6) Amafaranga yishyurwa</b>	Ntayo
<b>7) Igihe itangirwa</b>	Mu minsi y'akazi kuva 7h00 kugeza 17h00
<b>8) Igihe ntarengwa</b>	Uwo munsi iyo ibisabwa byose byubahirijwe

Hari n'andi makuru atangwa arenga ku byemezo byanditse bisaba ubushishozi bw'umuyobozi